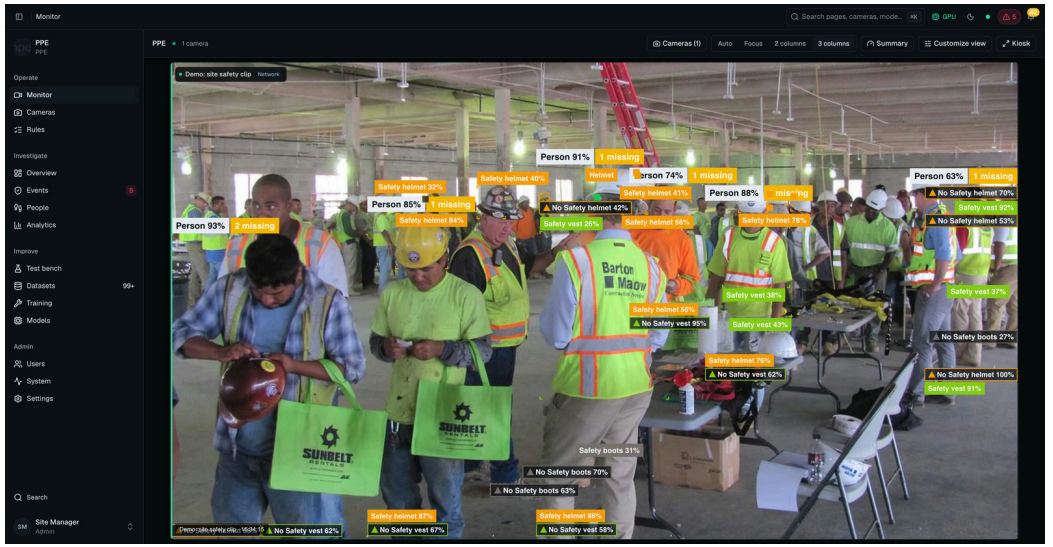
Using the platform, shift by shift

For operators, supervisors and reviewers.

Version 1.1.804, updated 8 November 2026. The full steps are in the operator guide.



The Monitor wall, where every shift starts.

Signing in

Enter your **Username or email** and password, then press **Sign in**.

Tick **Keep me signed in** on your own computer only.

With two-step sign-in, enter the code from the app on your phone, then press **Continue**.

A wall screen uses a display account: it can look, but not act.

Press **Wall screen** on the Monitor for a second screen that shows the wall alone.

The Monitor wall

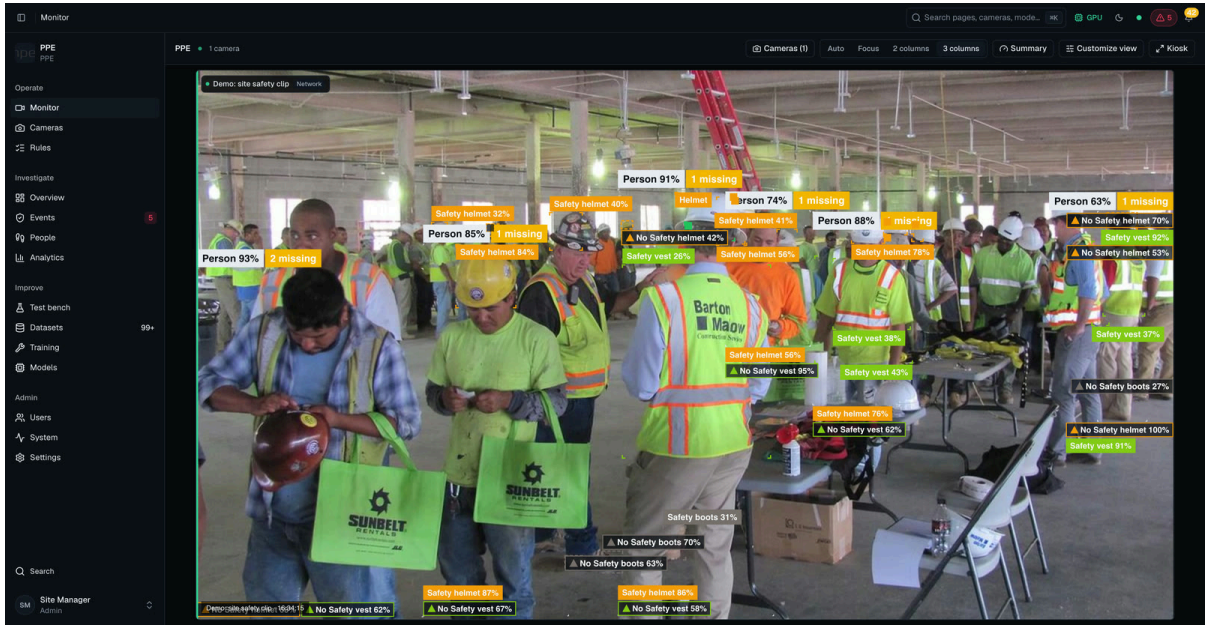
Open **Monitor**. Each tile is a camera with its live picture.

When a camera needs a person, Auto moves it to the front. Press **Resume Auto** if you paused it.

Click a tile to bring it forward. Press **Pin** to keep a camera where it is.

Use **Boxes** to show or hide the boxes on people and equipment.

Security cameras label each person with a name, **Unknown** or **Possible match**. A hidden helmet shows **Can't see helmet** and pauses the clock.



Auto puts the camera that needs a person in front, with the reason.

Alarms and alerts

A red banner and a siren mean an alarm. Click the page once at the start of your shift so the browser allows sound.

A kind of alert set to **Pop-up with sound** in Notification settings plays a tone: urgent for a high violation, soft for the rest.

Press **Acknowledge** to say "seen, I have it". Press **Undo** if it was a mistake.

Acknowledging is not a review: it does not say whether the alarm was right.

The bell lists what needs a person. An alert closes by itself when the cause is gone.

This platform is an early-warning aid. It does not replace the certified fire alarm system.

Events and review

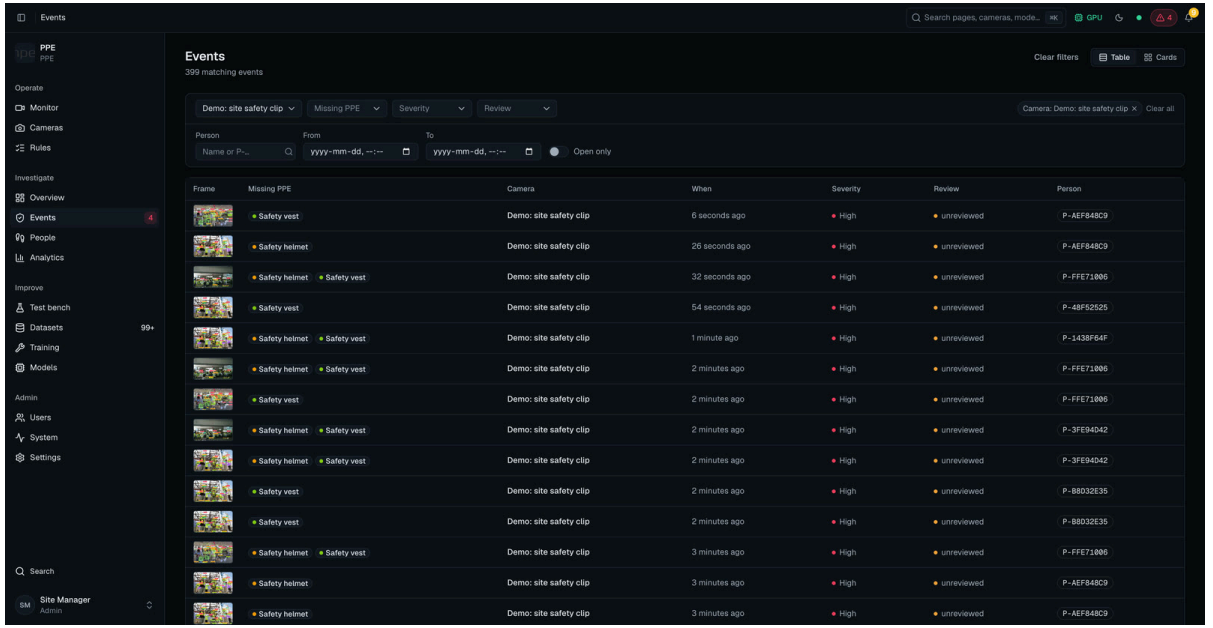
Open **Events**. The newest are first.

Open an event to see its picture, the clip and what was missing. The clip plays with its marks, and **Open full screen** shows the picture or the clip large.

Press **Real violation** or **Not a violation**. This review also trains the models.

Only roles that may review events see the review buttons.

Reviewers also answer the weekly **Accuracy checks**. The answers never change an event.



Review decides whether the alarm was right.

Incidents

An incident is an event that somebody works on. Open **Incidents**.

The statuses are **New**, **Acknowledged**, **In progress**, **Resolved** and **False alarm**.

Press **Take it** to assign it to yourself. When you choose Resolved, write what was done.

Add a note for the next person, and leave names out of it.

Use **Download** to keep the evidence pack.

Visits

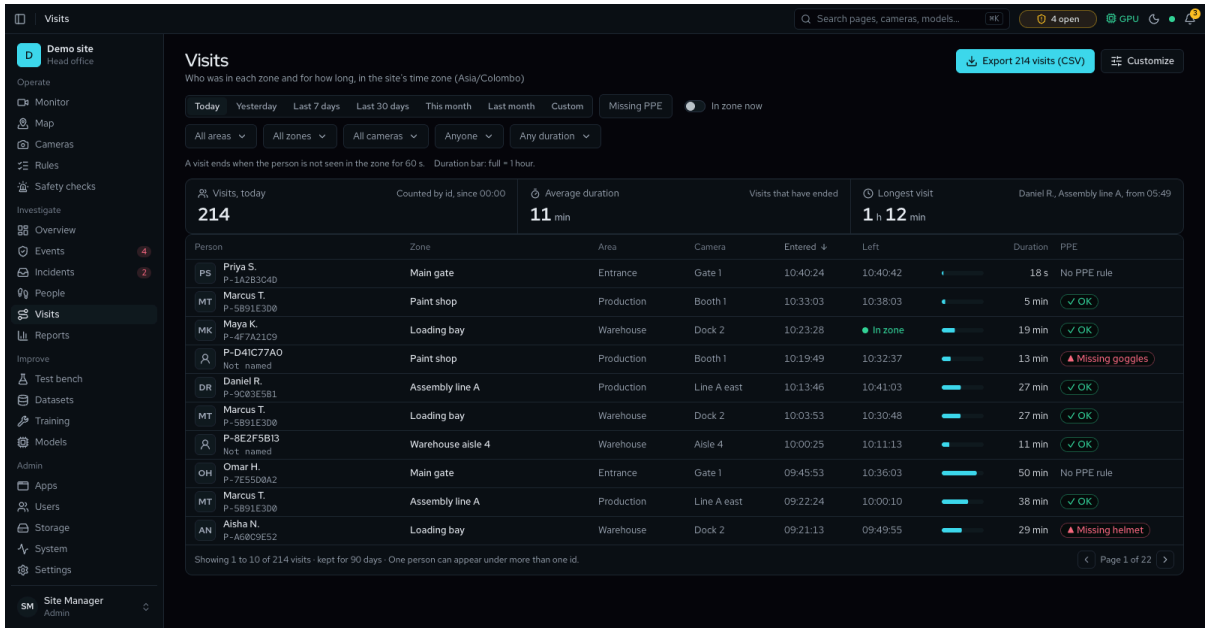
Visits shows how long each person stayed in each zone.

Choose a period. Narrow it by area, zone or camera.

In zone now shows who may still be there. **Missing PPE** shows visits with a missing item.

The export button, which ends in "(CSV)", downloads every visit that matches.

A time that reads **at least** may have been longer: the camera was not fully watching.



Faces and footage stay on the site's own server.

Playback and exports

Open **Playback**, pick a camera and move to the time.

Choose **Clip, MP4** or **Snapshot**, set the range and export. Recordings appear about a minute late.

If the footage shows people, give a short, true reason. It is kept in the audit log.

Press **Download** within 14 days. Press **Verify** to prove the files have not changed.

Export CSV on the events list gives a spreadsheet. **Reports** holds the totals by period.

When something looks wrong

A camera is offline or dark: check power and network, then wait a minute.

Boxes lag behind people: tell the administrator.

No alarms for a long time: read the message on the Monitor. If live updates stopped, press the retry button, then reload.

Still wrong: write down the time, the camera and what you saw, and tell the administrator or support.

Never send passwords or the server's settings file.

Try it

On a training camera, make a test alarm and **Acknowledge** it. Then press **Undo**.

Open two events and review them: mark one **Real violation** and one **Not a violation**.

Open **Events**, set a filter and press **Export CSV**.

Ask the trainer to check each result before you move on.

Who to call

Priority 1

Alarms are not raised or not sent, or the whole platform is down.

Contact: ____

Priority 2

A camera or a check does not work, and the site has a workaround.

Contact: ____

Priority 3

A fault with an easy workaround, or a wrong figure in a report.

Contact: ____

Priority 4

A question or a change request.

Contact: ____

The response times and contacts are in the support guide. Send the time, the camera and what you saw.