AI CCTV Monitoring Platform

White-label ready

Quick reference

For supervisors and reviewers

Version 1.1.804 Updated 8 November 2026

Your daily routine

1. **Check the status dot.** Green: all online.
2. **Scan the wall.** Look for "N missing" tags. Narrow the wall with the Area filter.
3. **Handle alerts.** Open the newest in the bell.
4. **Clear the backlog.** In Events, filter **Review** to unreviewed. Work Datasets → Review queue and the week's **Accuracy checks**.
5. **Hand over.** Check Awaiting review on Overview. Reports gives a PDF or CSV by area or shift. Report offline cameras.

Handling an event

1. **Open it** from the bell, Events or Incidents.
2. **Look.** Compare Annotated and Raw. Play the clip, **Open full screen** or **Open in Playback**. Alarm: **Acknowledge alarm**.
3. **Decide.** T Real violation: item missing. F Not a violation: the platform was wrong.
4. **Follow up. Work it in Incidents** if action is needed. **Legal hold** keeps the evidence.

Not a violation: the item was there or the box was not a person. Wrong zone or rule? Tell a supervisor.

Reading the Monitor

You see	It means
Green ✓ OK	Every required item is present.
2 missing	Two items not found. Amber **Warning**: not an event yet.
Safety helmet 84% No Safety helmet	Found, with an icon, its PPE colour and its confidence. A person never shows an item and its absen
Can't see safety helmet	Hidden, not missing: the clock pauses. Only a bare head counts.
A name, **Unknown** or **Possible match:**	Security cameras: who it is, a face nobody enrolled, or a possible watchlist match.
No tag	Not judged yet: new, too small, or no rules in the zone.

PPE colours on the wall

Safety helmet · Safety vest · Goggles · Gloves · Safety boots · Face mask

High pops up and reaches the bell. **Pop-up with sound** adds an urgent tone.

Medium reaches the bell.

Low reaches the bell and shows in lists.

Summary pills: `ALERT`, `WARN`, `NOTICE`.

Top bar at a glance

- **Search.** Jump to a page, camera, model, person, id or setting.
- **Status dot.** Green: well. Amber: connecting or no PPE model. Red: offline.
- **Open count.** "N open": violations to acknowledge or review. **Bell:** unread alerts.
- **Alarms.** "N alarms": banner and siren until acknowledged.
- **Pins menu.** Pins follow your account; an admin can pin for every screen.

Muting a noisy camera

In the **bell**, choose the **bell-off icon** on that camera's notification, then **10 minutes**, **1 hour** or **today**. This browser goes quiet; events still reach Events. **Unmute** in **Notification settings**, where each kind of alert is **Bell only**, **Pop-up** or **Pop-up with sound**.

Do not disturb (Notification settings) silences your pop-ups and tones for 15 minutes or more. The bell still counts, and alarms always sound.

Keyboard

`⌘K` or `Ctrl` `K`	Search.
`⌘B` or `Ctrl` `B`	Sidebar.
`T` `F`	Real violation or not a violation.
`←` `→`	Previous, next image. Playback: `Space` plays, pauses; arrows step 1 s (`Shift`: 10).
`A` `R` `G`	Review queue: approve, reject, golden; `N` next box, `1`–`9` class. `?` lists keys.
`Esc`	Close the bell list, the full-screen event viewer or leave Kiosk.
`←` `→` `Space` `B` `+` `−` `0`	Event viewer: snapshot or clip, play, annotated or raw, zoom, actual size.

Who can do what

Admin	Everything.
Supervisor	Not users, settings, apps, models.
Reviewer	Watch, review, name people, export, PTZ.
Viewer	Play back only; no names, faces, export. Display accounts too.

When something looks wrong

What you see	Who	What to check
Camera is Offline	Admin IT	Power, network, then Test connection in Cameras → Edit.
No frames or `NO SIGNAL`	IT	System page: is the vision heartbeat recent?
No events fire	Admin	An active PPE model, zone rules, the camera's PPE chip on, people big enough in the picture.
Recording paused	Admin	Storage: free space, Space saving, clean-up. A critical camera keeps recording.
The sign-in asks for a code	Everyone	Type the code from your authenticator app. Lost phone: Use a recovery code instead, or an admin turns off two-step sign-in.
Camera checked less than set (amber)	Admin	Cameras: Set to what fits lowers the rates to what the server manages, with Undo; or switch a check off on the camera.
App switched off, or camera paused	Admin	Apps: switch it on; nothing was deleted. Licence: paused cameras are kept.
Conveyor says **Not live** or **Not counting**	Admin IT	Do not trust the number. Check the camera and the System page. New batch starts a batch; a second press within 10 seconds is refused.

Good to know

Camera checks
Each camera's chips (PPE, Security, Safety, Counting) switch a check on or off. Switching one off keeps its rules.

Site and privacy
Settings → Site: Time zone, Work shifts. Settings → Privacy (admin): pick the site's country, else the strictest rules apply.

Playback
Shows up to four cameras at once; export asks a reason and is signed. **Cover faces and screens** exports a covered, silent copy. **Share safely** checks a returned file and hides names, phone numbers, emails and ID numbers in the reason as a mark (**Keep** one if needed); reports have a **Hide personal details** switch. A **Record sound** camera plays muted.

Search and find
Video search: footage by description or picture. **Find cameras**: network cameras.

Privacy desk
Sidebar (admin): checklist, requests, consent, holds, breaches, documents, transfers.

Updates
Settings → Updates (admin): choose the .zip, Install. Roll back within 7 days.